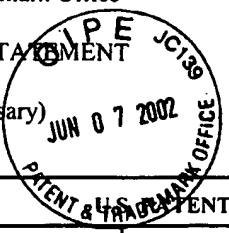


Form PTO-1449		U.S. Department of Commerce Patent and Trademark Office		Atty. Docket No. P21784		Serial No. 10/084,176	
<b>INFORMATION DISCLOSURE STATEMENT</b> BY APPLICANT (Use several sheets if necessary)				Applicant Matthew PLAN			
				Filing Date February 28, 2002		Group 2642	



PATENT DOCUMENTS									
EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE			
G.C.	5 2 5 5 3 0 5	10/19/93	SATTAR						
G.C.	5 4 8 8 6 5 0	01/30/96	GRECO et al.						
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G.C.	6 0 1 4 4 2 7	01/11/00	HANSON et al.						
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G.C.	6 3 1 4 4 0 2	11/06/01	MONACO et al.						
G.C.	6 3 2 1 1 9 8	11/20/01	HANK et al.						

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FOREIGN PATENT DOCUMENTS									
DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO				

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)	
1	A screen-shot of an Internet website, entitled "Interactive Voice Response (IVR)", at <http://www.toshiba.com/taistsd/ivr.htm>, obtained no later than December 20, 2001.
2	A screen-shot of an Internet website, entitled "Professional Voice over for Telephone Systems", at <http://www.home.istar.ca/~talent/IVRprice.htm>, obtained no later than December 20, 2001.
G.C.	3 A screen shot of an Internet website, entitled "Strata CS Integrated Voice Response Applications", at <http://www.toshiba/taistsd/stratacs_ivr.htm>, obtained no later than December 20, 2001.

EXAMINER <i>Charles Gaultney</i>	DATE CONSIDERED 6/13/03
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\*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.